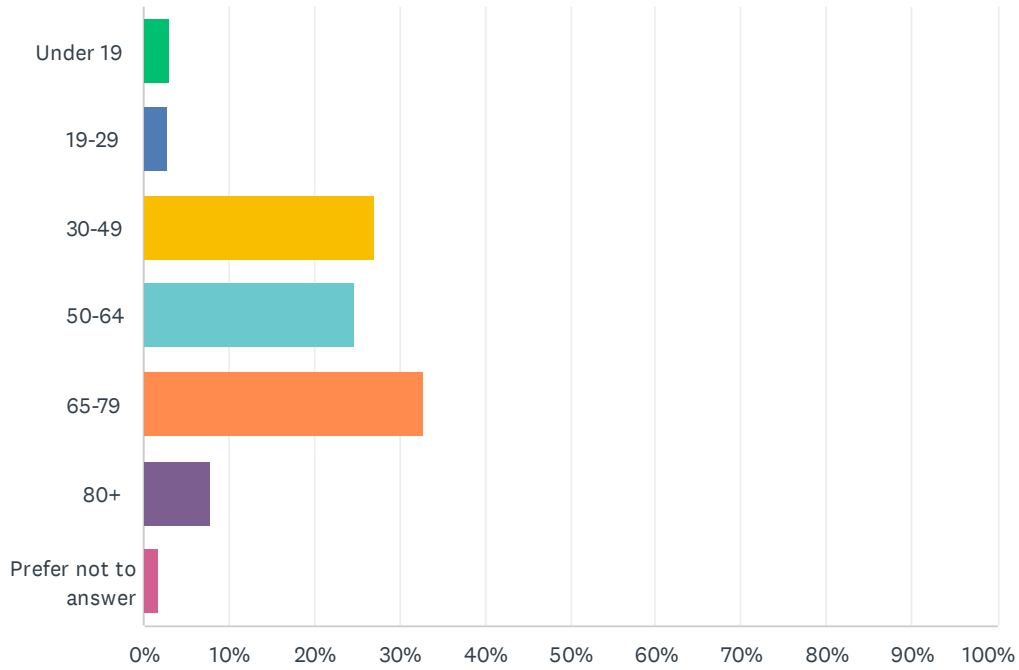


Q1 What is your age group?

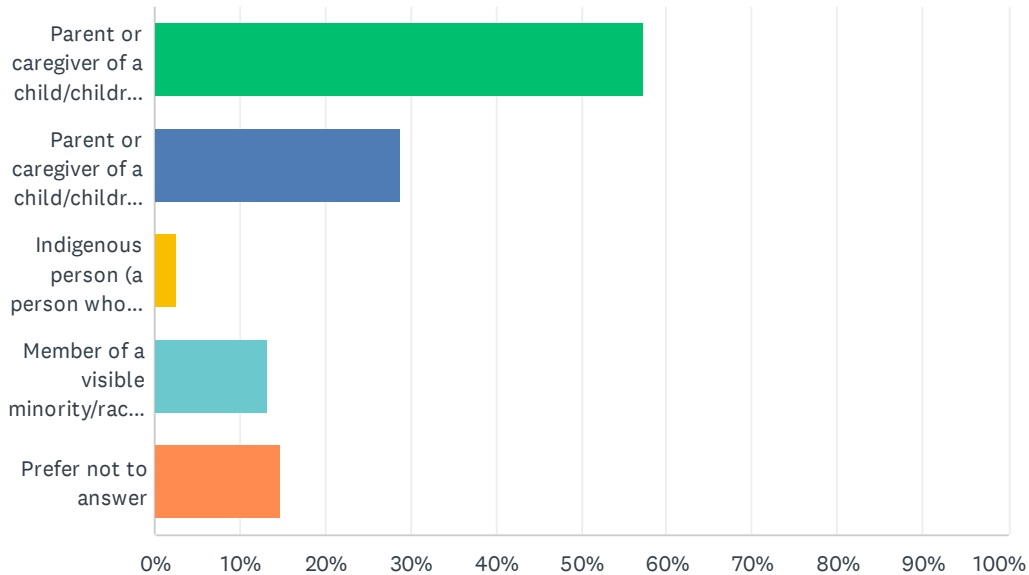
Answered: 292 Skipped: 1



ANSWER CHOICES	RESPONSES	
Under 19	3.08%	9
19-29	2.74%	8
30-49	27.05%	79
50-64	24.66%	72
65-79	32.88%	96
80+	7.88%	23
Prefer not to answer	1.71%	5
TOTAL		292

Q2 If you identify with any of the groups below, and you feel comfortable telling us, please select all that apply to you. (This question is optional.)

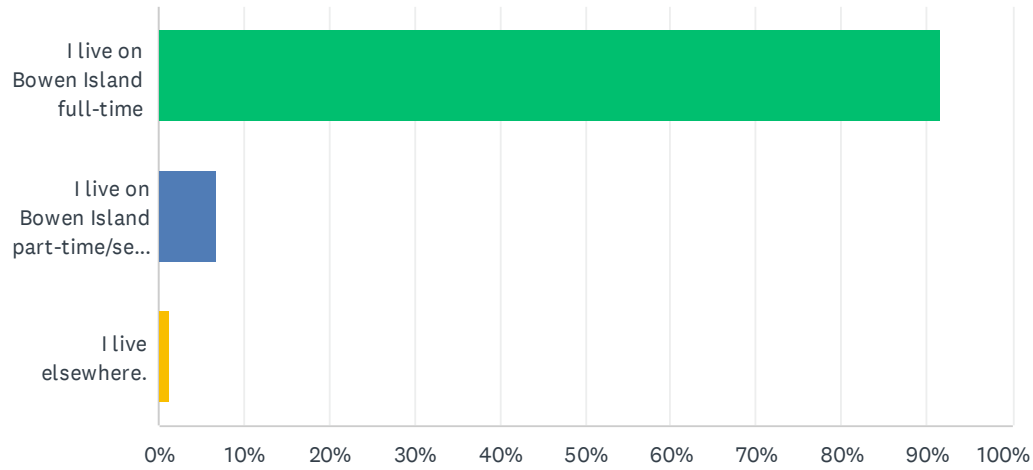
Answered: 122 Skipped: 171



ANSWER CHOICES	RESPONSES	
Parent or caregiver of a child/children under the age of 10	57.38%	70
Parent or caregiver of a child/children between 10 and 18	28.69%	35
Indigenous person (a person who identifies as First Nation (status/non-status), Métis, or Inuit culturally, and/or by ancestry background)	2.46%	3
Member of a visible minority/racialized group. (Other than Indigenous person as defined above, someone who self-identifies as non-white or non-Caucasian in racial origin)	13.11%	16
Prefer not to answer	14.75%	18
Total Respondents: 122		

Q3 Please choose the scenario that best describes you?

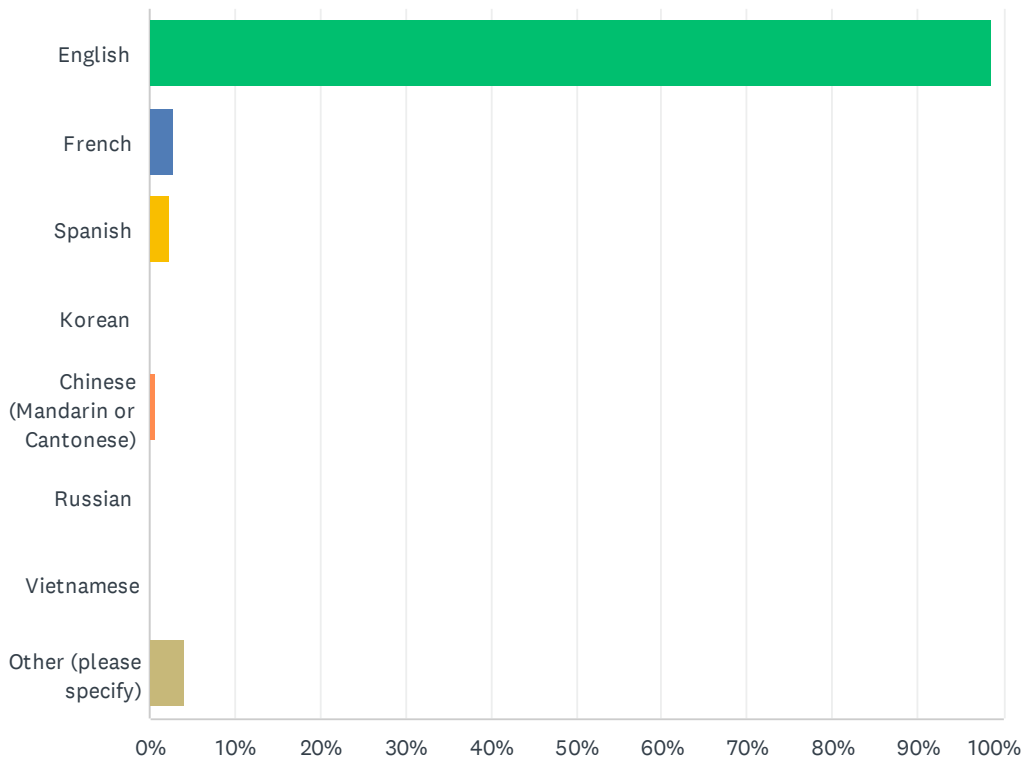
Answered: 292 Skipped: 1



ANSWER CHOICES	RESPONSES	
I live on Bowen Island full-time	91.78%	268
I live on Bowen Island part-time/seasonally	6.85%	20
I live elsewhere.	1.37%	4
TOTAL		292

Q4 What languages are regularly spoken in your home?

Answered: 289 Skipped: 4



ANSWER CHOICES	RESPONSES
English	98.62% 285
French	2.77% 8
Spanish	2.42% 7
Korean	0.00% 0
Chinese (Mandarin or Cantonese)	0.69% 2
Russian	0.00% 0
Vietnamese	0.00% 0
Other (please specify)	4.15% 12
Total Respondents: 289	

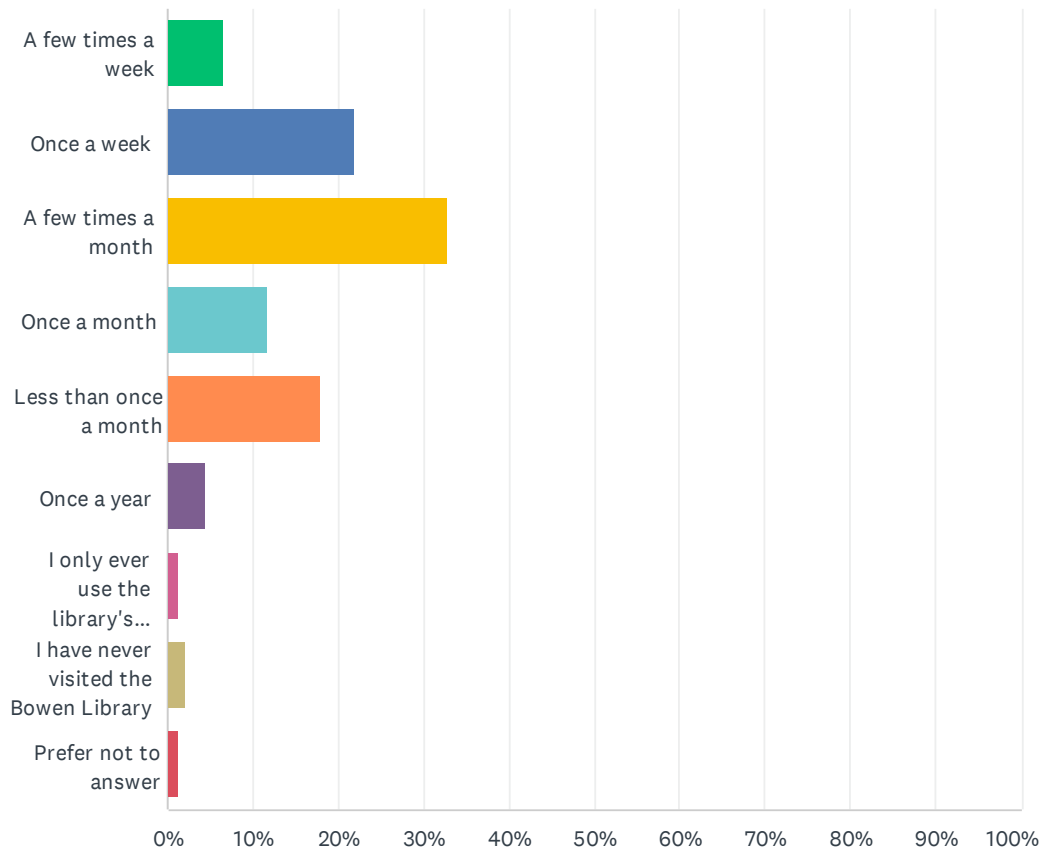
#	OTHER (PLEASE SPECIFY)	DATE
1	Snoring, gibberish	11/28/2024 1:06 PM
2	N	11/19/2024 12:27 PM
3	German	11/17/2024 3:07 PM
4	German	11/16/2024 2:27 PM

2024 Bowen Island Public Library Community Survey

5	German	11/15/2024 4:17 PM
6	Brazilian Portuguese	11/9/2024 5:33 AM
7	T	11/3/2024 1:06 PM
8	German	10/31/2024 12:12 PM
9	Italian	10/24/2024 12:55 PM
10	Serbian	10/24/2024 10:52 AM
11	Japanese	10/17/2024 2:17 PM
12	Dutch	10/16/2024 9:51 AM

Q5 On average, how often do you visit the Bowen Island Public Library?

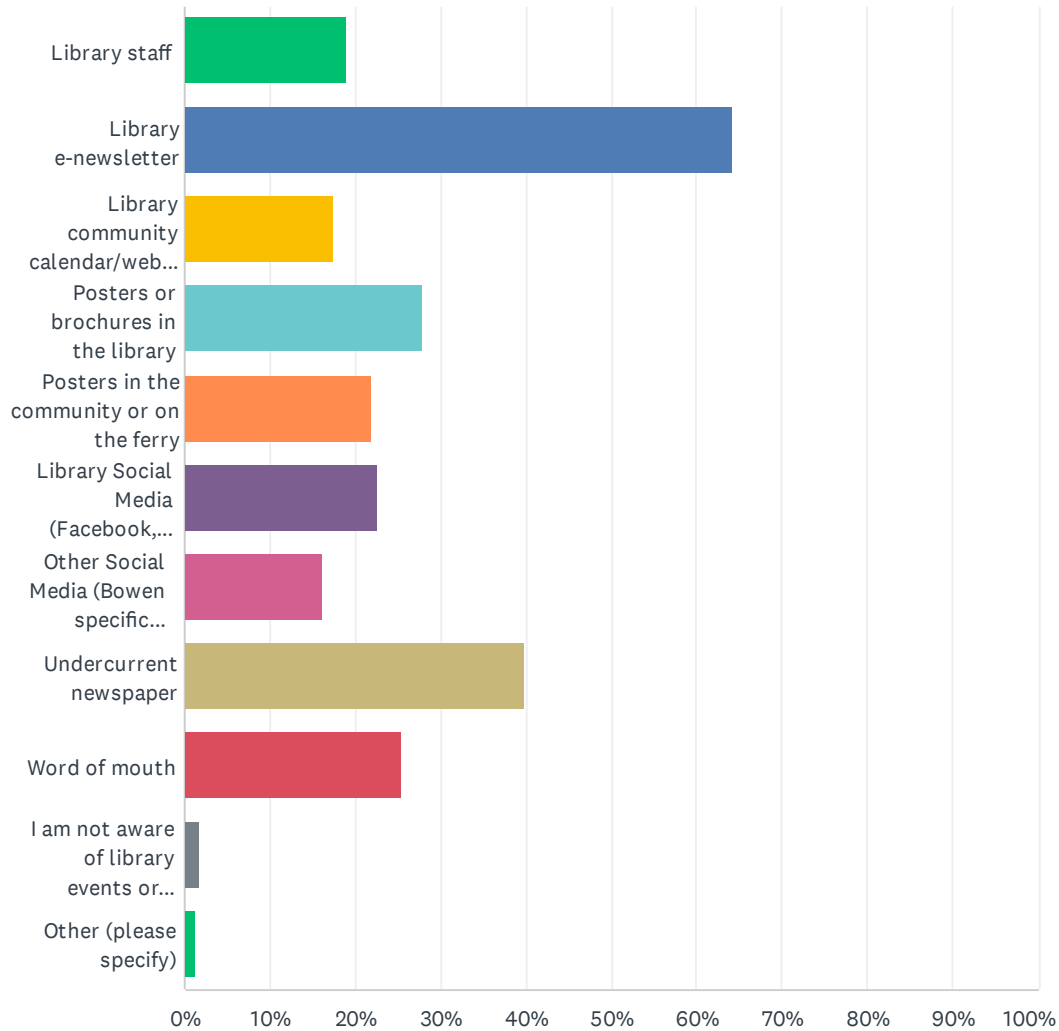
Answered: 292 Skipped: 1



ANSWER CHOICES	RESPONSES	
A few times a week	6.51%	19
Once a week	21.92%	64
A few times a month	32.88%	96
Once a month	11.64%	34
Less than once a month	17.81%	52
Once a year	4.45%	13
I only ever use the library's online services	1.37%	4
I have never visited the Bowen Library	2.05%	6
Prefer not to answer	1.37%	4
TOTAL		292

Q6 How do you learn about library programs and services? Select all that apply

Answered: 291 Skipped: 2



2024 Bowen Island Public Library Community Survey

ANSWER CHOICES	RESPONSES	
Library staff	18.90%	55
Library e-newsletter	64.26%	187
Library community calendar/website	17.53%	51
Posters or brochures in the library	27.84%	81
Posters in the community or on the ferry	21.99%	64
Library Social Media (Facebook, Instagram, etc.)	22.68%	66
Other Social Media (Bowen specific Facebook pages, other Instagram, etc.)	16.15%	47
Undercurrent newspaper	39.86%	116
Word of mouth	25.43%	74
I am not aware of library events or services	1.72%	5
Other (please specify)	1.37%	4
Total Respondents: 291		

#	OTHER (PLEASE SPECIFY)	DATE
1	Family Place	11/26/2024 9:29 AM
2	Family Place newsletter	11/24/2024 8:45 PM
3	BIM e-Newsletter	11/20/2024 9:23 AM
4	Municipal newsletter.	10/11/2024 6:57 PM

Q7 Is there anything else you think we should be focusing on?

Answered: 65 Skipped: 228

#	RESPONSES	DATE
1	Equality, not equity. There is a big difference.	11/28/2024 1:25 PM
2	Looks like you've got it covered	11/26/2024 10:27 AM
3	No, this is a lot and arguably already not "focus" areas.	11/26/2024 9:30 AM
4	I support all of those!	11/24/2024 8:52 PM
5	making more books available	11/21/2024 7:03 PM
6	Books/activities for 0-5 year olds.	11/20/2024 10:05 AM
7	Encouraging diversity	11/19/2024 2:47 PM
8	Learning of any subject.	11/17/2024 5:21 PM
9	Community loaner items other than just books.	11/17/2024 3:13 PM
10	Inclusion	11/17/2024 1:08 PM
11	A quiet place to read and work	11/17/2024 10:03 AM
12	Nothing comes to mind.	11/16/2024 8:29 AM
13	Support environmental protection and nature connection	11/16/2024 7:19 AM
14	Noticing that the seven themes are quite far-reaching, and that the library is positioned to respond to them / have an impact to varying degrees, suggest focusing on a few core themes that are tied closest to BIPL's mandate and services. In my opinion those would be: 1) discovery and learning - for all ages and stages (this encompasses your focus on families and seniors) 2) advance social equity and belonging 3) community connection and resilience	11/16/2024 2:16 AM
15	On a programmatic level, human libraries, lending programs for fishing and musical instruments, outreach programs like a library bike, Indigenous-led events would be super duper interesting to me. I think the lawns outside could be further considered and activated as a public space.	11/15/2024 8:29 PM
16	Provide a trusted place to assist people in learning how to find evidence-based information (vs. misinformation on social media).	11/15/2024 8:27 PM
17	Critical thinking	11/15/2024 7:43 PM
18	No	11/15/2024 6:57 PM
19	No	11/15/2024 5:55 PM
20	Don't think so.	11/15/2024 4:47 PM
21	Add more books to the library	11/15/2024 4:35 PM
22	Those are lots of themes, encompassing a lot of areas. I have nothing to add.	11/15/2024 4:26 PM
23	Covers it for me	11/15/2024 4:25 PM
24	Infrastructure	11/14/2024 12:32 PM
25	Support for teens to meet and gather through events, clubs and drop ins	11/12/2024 3:00 PM
26	Connections between different age groups. Grandfriends at BICS was great when seniors and young BICS kids carried on letter-writing during the covid years, partly facilitated by the library.	11/10/2024 4:04 PM
27	Foster creativity	11/9/2024 4:01 PM

2024 Bowen Island Public Library Community Survey

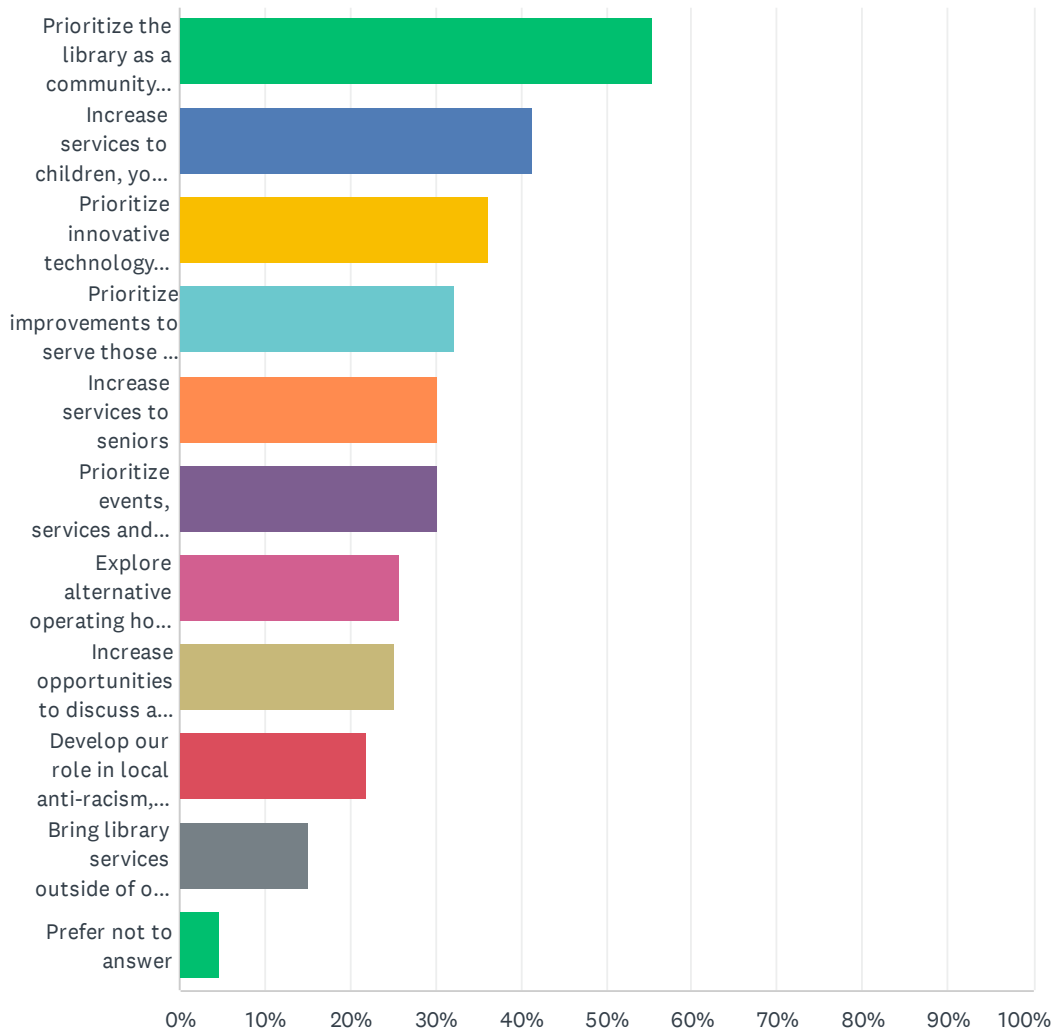
28	More programs for younger children! There's so many programs for school aged kids, but I really struggle with things to do with my toddler. The library story time is such a highlight of the week for us, and I really wish that program would continue throughout the summer! Or if it cannot continue in the summer, there should be programs that are suitable for 3-5 year olds too. Actually it would be great if there were more programs for this age group year round.	11/9/2024 10:53 AM
29	"When artists go to work, there is no time for despair, no place for self-pity, no need for silence, no room for fear, we speak, we write, we do language, that is how civilizations heal." Toni Morrison We also read. In these tumultuous times of Trump, & the federal election on the horizon with Poilievre ahead in all polls, perhaps we could consider a "speak easy" to explore political activation as Bowen is a "Green" electorate & I personally want to be active politically to create change & political awareness on issues that impact our island community. It could be organized around books that support island communities such as the recent author talk: "Voices for the Islands Thirty Years of Nature Conservation on the Salish Sea" This book could start the political speak easy & once a month we dialogue around a political book that supports & creates change for small island communities.	11/9/2024 6:08 AM
30	climate change. loneliness.	11/8/2024 7:09 PM
31	Affects of future population growth. May need to expand floor space (e.g. addition to present building)	11/5/2024 2:07 PM
32	Music and singing	11/3/2024 4:10 PM
33	Services to disabled	11/3/2024 2:09 PM
34	No.	11/3/2024 7:25 AM
35	Community cohesiveness, games Trivia nights	11/2/2024 8:48 PM
36	Climate change	11/1/2024 6:40 PM
37	No	11/1/2024 1:07 PM
38	You are doing well.	11/1/2024 10:57 AM
39	Literacy and social events for teens. A book club with a film screening of a screen-adapted book? Teen games night? A dance on the lawn (with mini lending libraries?) Teens Unplugged/book picnics on the lawn in the spring? A teen reading event where kids can bring a picnic and authors/teens/adults read to them from popular teen books. (I would volunteer to read.)	11/1/2024 8:22 AM
40	All sounds nice. I suppose efforts to attain great books is a given ??	11/1/2024 6:47 AM
41	How about making sure you still have the classic great BOOKS on your shelves. Libraries are the holding places of great writing and thinking. Libraries should always house essential volumes for research purposes. A child looking looking for Homer's Odyssey should be able to find it on the shelf. Let's not stray too far from what a library is and should always stay true to being. It's not about promoting political or social agendas.	10/31/2024 3:57 PM
42	Books?	10/27/2024 4:22 PM
43	More childrens programming in the on weekends!	10/25/2024 7:22 PM
44	I was going to say "celebrate and support life-long learning" but I guess this is part of "Nurture discovery and learning"	10/25/2024 7:21 PM
45	No- Those are mighty and ambitious goals.	10/24/2024 4:55 PM
46	You've covered it all !m	10/23/2024 9:13 PM
47	The above covers it!	10/23/2024 3:37 PM
48	You are doing a great job	10/23/2024 3:34 PM
49	Misinformation & disinformation and how to improve media literacy	10/18/2024 6:10 PM
50	At present think the library is doing an excellent job	10/18/2024 12:15 PM
51	Keeping a current and well rotated source of books & audio books.	10/17/2024 1:01 PM
52	I especially support reconciliation and inclusion as well as community building.	10/17/2024 10:49 AM

2024 Bowen Island Public Library Community Survey

53	More family stuff!	10/17/2024 10:48 AM
54	Please start a book exchange. We have wonderful books that others would enjoy.	10/16/2024 1:57 PM
55	Book clubs?	10/16/2024 6:31 AM
56	No! You are doing a great job..so impressed with the library	10/12/2024 6:49 PM
57	More online options	10/12/2024 10:45 AM
58	Reading. You should focus on acquiring and curating more physical books.	10/12/2024 8:37 AM
59	Impressive aspirations and you can and will do it! I am proud of our local library. Thank you for supporting our community and for projecting needs and enhancements to services	10/12/2024 7:43 AM
60	check the foundation's Vital Conversations and those priorities	10/11/2024 9:14 PM
61	Mental health	10/11/2024 8:55 PM
62	No- the themes you've highlighted are on point!	10/11/2024 6:59 PM
63	May be under resilience, but how to stretch your family's household dollar - cooking, gardening, socializing, child activities for free and low cost.	10/11/2024 5:28 PM
64	I think the library is a wonderful place & does a great job already. I do wish parents would teach their children respect for the library & others using the space.	10/11/2024 4:24 PM
65	I can't think of any	10/11/2024 4:06 PM

Q8 Thinking of the themes identified above, what are the top five ways the library can help our community in the next three to five years? Please select a minimum of one and maximum of five items

Answered: 251 Skipped: 42



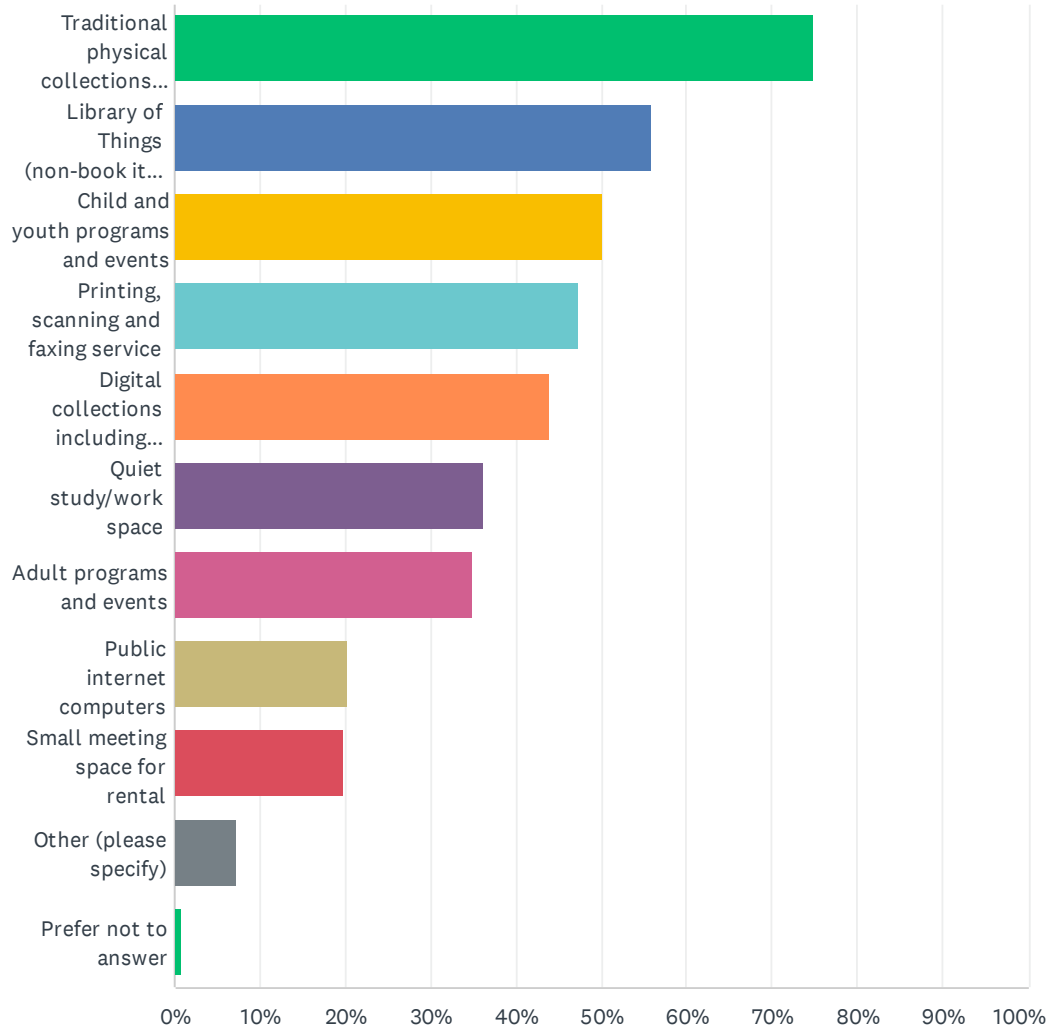
2024 Bowen Island Public Library Community Survey

ANSWER CHOICES	RESPONSES	
Prioritize the library as a community gathering space (8)	55.38%	139
Increase services to children, youth and families (1)	41.43%	104
Prioritize innovative technology access and learning for all ages (6)	36.25%	91
Prioritize improvements to serve those who might not currently visit the library (teens, newcomers, seniors, neurodiverse people, commuters) (5)	32.27%	81
Increase services to seniors (2)	30.28%	76
Prioritize events, services and spaces that increase our community's resilience during times of emergency (10)	30.28%	76
Explore alternative operating hours to increase accessibility and meet the needs of our community (3)	25.90%	65
Increase opportunities to discuss and debate challenging issues that matter to the community (7)	25.10%	63
Develop our role in local anti-racism, decolonization and truth and reconciliation efforts (9)	21.91%	55
Bring library services outside of our building (e.g. off-site events, home delivery) (4)	15.14%	38
Prefer not to answer (11)	4.78%	12
Total Respondents: 251		

BASIC STATISTICS				
Minimum	Maximum	Median	Mean	Standard Deviation
1.00	11.00	6.00	5.62	2.99

Q9 To help us set priorities and goals, please indicate the five (5) services you feel are most important for the next three to five years? Please select a minimum of one and maximum of five services

Answered: 251 Skipped: 42



2024 Bowen Island Public Library Community Survey

ANSWER CHOICES	RESPONSES	
Traditional physical collections (books, dvd, puzzles)	74.90%	188
Library of Things (non-book items to borrow such as medical equipment, kits, thermal cameras, etc.)	55.78%	140
Child and youth programs and events	50.20%	126
Printing, scanning and faxing service	47.41%	119
Digital collections including e-books, audiobooks and databases (i.e. Mango Languages, LinkedIn Learning)	43.82%	110
Quiet study/work space	36.25%	91
Adult programs and events	35.06%	88
Public internet computers	20.32%	51
Small meeting space for rental	19.92%	50
Other (please specify)	7.17%	18
Prefer not to answer	0.80%	2
Total Respondents: 251		

#	OTHER (PLEASE SPECIFY)	DATE
1	Host community events (ideally open to all ages or a wider range of ages to encourage intergenerational connections) aligned w/ BIPL's mission and values - author's speaking events, writers festival, film nights, have all been great	11/16/2024 2:16 AM
2	Tec Tudor services-digital literacy	11/15/2024 7:43 PM
3	Tech support like Leo	11/15/2024 4:25 PM
4	Bookable group meeting spaces without having to pay	11/13/2024 11:39 AM
5	Hard puzzles	11/12/2024 11:27 AM
6	Tech Tutor !!!	11/10/2024 4:04 PM
7	Creative programs (writing, art, etc.)	11/9/2024 4:01 PM
8	Puzzles for all ages	11/3/2024 4:10 PM
9	Music, guitar and singing. Chair yoga for disabled. Learn to drum and drumming events. Transfer vhs/dvd etc from cameras to memory sticks etc	11/3/2024 2:09 PM
10	Tech help when needed for seniors	11/3/2024 12:29 PM
11	Open 7 days a week 9am - 6pm	11/1/2024 11:10 AM
12	Tech help from leo	11/1/2024 6:47 AM
13	newspapers are still a welcome feature to browse	10/31/2024 11:08 AM
14	Resume the Library Volunteers Program, suspended during Covid	10/23/2024 6:49 PM
15	Seed Swap	10/19/2024 1:44 PM
16	Sharing of creative arts exploration	10/12/2024 11:14 PM
17	Community event hub	10/11/2024 6:59 PM
18	WOULD LOKE 11 X 14" PHOTOCOPIER AVAILABLE	10/11/2024 4:28 PM

Q10 Are there other services you would like the library to provide that we currently do not provide?

Answered: 42 Skipped: 251

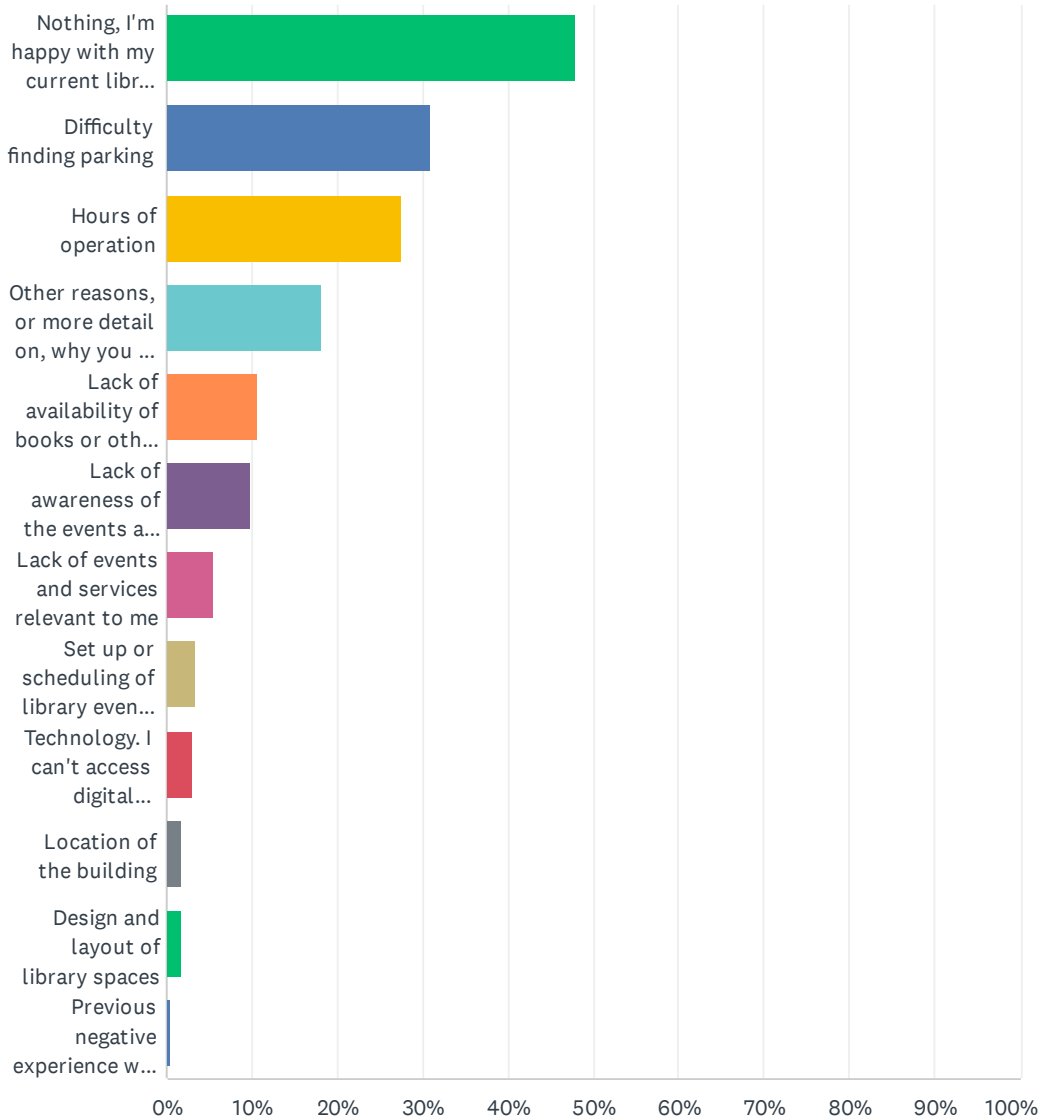
#	RESPONSES	DATE
1	Some adult games nights now and then could be fun!	12/12/2024 9:38 PM
2	More children's literary events	11/29/2024 8:18 PM
3	Hands-on Business Education with real businesses. Subject matter expert lectures with people who have achieved exceptional results, not gurus or politically motivated choices.	11/28/2024 1:25 PM
4	Expanded library of things to include more tools home and yard maintenance, could encourage more adult/male presence.	11/24/2024 8:00 PM
5	on line books/audio books are difficult to access -the catalogue is very small and the wait, even for older books, is many, many months.	11/21/2024 7:03 PM
6	Drop in for little children in multiple days/reading circles	11/19/2024 2:51 PM
7	More kids activities and programming that might be outside of regular business hours for parents who work full time. There is not much for kids to do inside during rainy days	11/19/2024 12:30 PM
8	Keep trying to find a way to connect youth to the library	11/17/2024 1:08 PM
9	Programs that help people navigate the bullshit online world. Practical reasoning, propaganda detection, who pays for "free information".	11/16/2024 11:02 AM
10	Nothing comes to mind.	11/16/2024 8:29 AM
11	More family/children's events through the year. They could be similar to SRC events but through the year. They could include weekday programs for home schoolers	11/16/2024 7:19 AM
12	- maintain / sustain core services for physical, online collections and interlibrary loans, esp) - book club, if it's not too onerous to organize?	11/16/2024 2:16 AM
13	Expanded lending program	11/15/2024 8:29 PM
14	It looks like there are more options for borrowing from other libraries (it used to be kind of a nightmare to navigate that). I picked some obscure-ish books I was looking to read to see if I could find them via illume. It's not super obvious how to use it. It didn't find any books, there's a Please Login that says, "Staff Login" when you click it. Maybe a help page on how to use it linked to the search page?	11/15/2024 4:55 PM
15	Book delivery service by volunteer drivers to those confined to home	11/15/2024 3:57 PM
16	tools	11/13/2024 7:18 PM
17	Teen clubs, events, drop ins eg dungeons and dragons	11/12/2024 3:00 PM
18	No	11/11/2024 7:40 PM
19	Creative expression programs that are easily accessible (junk journaling, neurotrophic art, etc.)	11/9/2024 4:01 PM
20	Programming for children who are not yet school age. Specifically 3-5 year olds	11/9/2024 10:53 AM
21	The Human Library® is a not for profit learning platform, that has hosted personal conversations designed to challenge stigma and stereotypes since 2000.	11/9/2024 6:08 AM
22	Space specifically for children to read and do puzzles that won't bother other people by their noise	11/7/2024 9:33 AM
23	Allow food in the library not just drinks.	11/5/2024 2:07 PM
24	Order books online and pickup library hours. Helpful to have handrails from parking lot to	11/3/2024 4:10 PM

2024 Bowen Island Public Library Community Survey

	doorway for those with limited mobility	
25	Help finding Giller, Booker, Pulitzer etc books	11/3/2024 12:29 PM
26	No.	11/3/2024 7:25 AM
27	More opportunities for people to gather, like the French/ESL groups. Perhaps a Philosopher's Cafe idea. More movies too.	11/1/2024 2:09 PM
28	No	11/1/2024 1:07 PM
29	Heat!!!	11/1/2024 11:10 AM
30	No	11/1/2024 10:57 AM
31	Literary readings, poetry nights, author festivals, and more relevant teen programming. Europe has started holding "unplugged" events where people read or play chess on village green at the weekend — I would love to see the library green used like this.	11/1/2024 8:22 AM
32	You guys are doing such a wonderful job already. Hard to imagine you could do more.	10/31/2024 2:42 PM
33	Tool rental? I have tools like a drill that I don't need and would be happy to donate - but if I did need it I could borrow it. I don't know if or how this would work - I am downsizing and have a locker full artwork - but no idea of how to sell for a reasonable value. I can think of many who are trying to downsize.	10/24/2024 4:55 PM
34	I would like more boardgames	10/24/2024 9:01 AM
35	Please join Kanopy	10/23/2024 3:49 PM
36	Public access to a computer that scanned would be great. Charge for it. Not free	10/23/2024 3:34 PM
37	More tech support and education, especially for seniors	10/22/2024 8:05 PM
38	Lending tools and music instruments would be lovely.	10/17/2024 10:49 AM
39	Rental of Tools	10/15/2024 9:21 PM
40	AI learning opportunities at beginner and intermediate levels	10/12/2024 7:43 AM
41	More pods	10/11/2024 8:55 PM
42	Haunted house for Halloween! Poetry readings. Open mic. Busker hubs. Fundraising focal point. School programming initiatives. Tirnanog showcase space. Magic the gathering evenings. Space to procure, manage, organize, dispatch, coordinate and entice community volunteers.	10/11/2024 6:59 PM

Q11 What barriers (if any) limit your library use? Please select all that apply.

Answered: 233 Skipped: 60



2024 Bowen Island Public Library Community Survey

ANSWER CHOICES	RESPONSES	
Nothing, I'm happy with my current library use!	48.07%	112
Difficulty finding parking	30.90%	72
Hours of operation	27.47%	64
Other reasons, or more detail on, why you or someone you know does not use the library more (please specify)	18.03%	42
Lack of availability of books or other resources relevant to me	10.73%	25
Lack of awareness of the events and services offered	9.87%	23
Lack of events and services relevant to me	5.58%	13
Set up or scheduling of library events and services	3.43%	8
Technology. I can't access digital services	3.00%	7
Location of the building	1.72%	4
Design and layout of library spaces	1.72%	4
Previous negative experience with library staff	0.43%	1
Total Respondents: 233		

#	OTHER REASONS, OR MORE DETAIL ON, WHY YOU OR SOMEONE YOU KNOW DOES NOT USE THE LIBRARY MORE (PLEASE SPECIFY)	DATE
1	The hours are almost entirely inside regular work hours when most people arnt available to be at a library in the first place.	11/28/2024 1:25 PM
2	I LOVE our library!	11/26/2024 10:27 AM
3	An extra hour earlier and later would be nice	11/26/2024 10:21 AM
4	Simple one - in the washrooms it would be helpful to have an access step for toddlers and young children to wash their hands. Not a big deal but I'm sure parents and would appreciate not having to lift up their littles each time :)	11/25/2024 7:25 AM
5	There is so much I love about the Bowen library, you are doing so many wonderful things! The only improvements I can think of are, I sometimes wish you opened earlier on Sundays (when I'm trying to figure out what to do with my kids on a rainy Sunday morning, I would love if the library was open!) And the events you put on are great but the timing always seems such that I can never make it. Probably more of a me problem than a you problem. For example, I really wanted to attend the recent talk about Death and Dying but it was during the after-work, after-school, dinnertime slough and no way I could get away. Is it possible to offer some of these events more than once, at different times? Again, probably just that my life is busy with kids and there is no good time that works for everyone.	11/24/2024 8:52 PM
6	online resources are too limited	11/21/2024 7:03 PM
7	Can't really comment as don't currently use the library. But I am sure I will as kids get older.	11/20/2024 6:25 AM
8	Mondays and Sundays are ideal times for library with my kids but hours limited on those days.	11/19/2024 2:47 PM
9	Noise! It is the loudest library in the world. Elderly people talking: There always seem to be old people talking in the main part of the library. I suppose they need to speak really loudly to hear each other. As well, they are completely oblivious to anyone around them. Music from the art gallery: In the library annex, you can usually hear the music playing from the art gallery. It is very hard to concentrate. Maybe you could provide noise-cancelling headphones?	11/17/2024 10:03 AM
10	Parking is more an issue during tourist season. More consistent enforcement of parking bylaws at, and adjacent to the library, including on weekends could help.	11/16/2024 4:27 PM
11	parking is more difficult at ferry times and since opening of Tippy's. Timing is important	11/16/2024 7:44 AM

2024 Bowen Island Public Library Community Survey

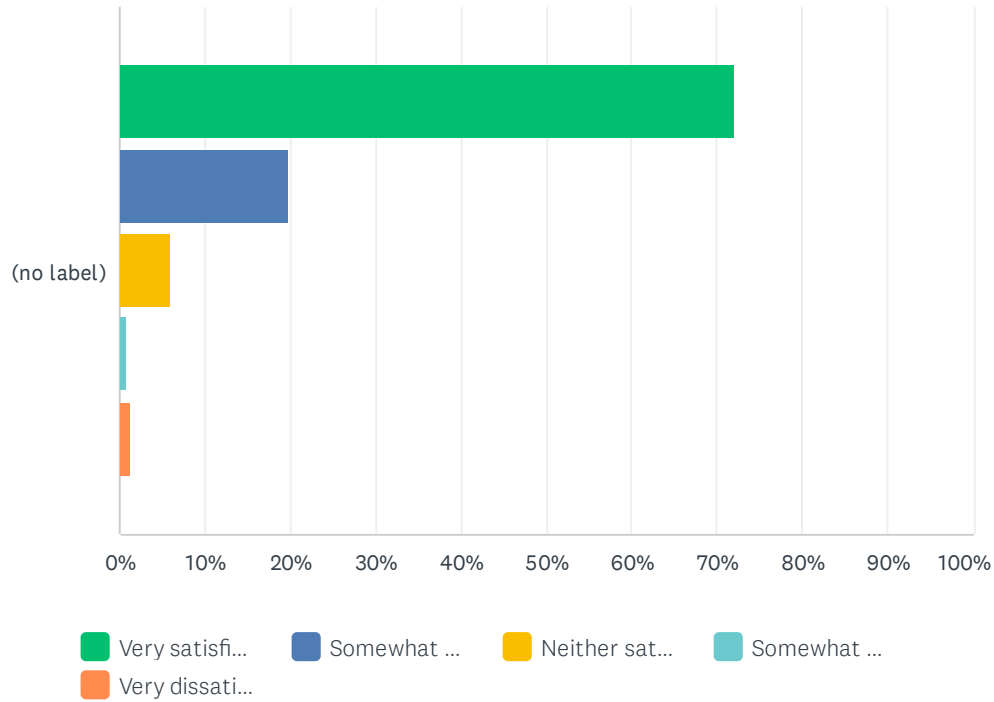
12	Parking is often filled by people who are not using the library!	11/16/2024 7:19 AM
13	Slightly earlier opening hours during weekdays (9am) would make a big difference in my use. Later hours on Thursday is great, too!	11/16/2024 2:16 AM
14	I do most of my reading on Libby and don't often need to vibe to the Library.	11/15/2024 6:57 PM
15	Mostly my own work schedule gets in the way of visiting, and actual reading, time. I'll be off work for a few months though, so I hope to visit and read more often.	11/15/2024 6:09 PM
16	I download books on my kindle and buy books at Phoenix. I like to support authors by paying for the books	11/15/2024 5:30 PM
17	Yes, sometimes it's hard to find parking, and the hours don't always work but these are small complaints. I just don't think about going to the library very often, but when I do think about it, I really enjoy it.	11/15/2024 4:55 PM
18	My own off island work hours	11/15/2024 4:21 PM
19	Heat in bldg	11/14/2024 12:32 PM
20	Sometimes the availability of books/ebooks/audiobooks on Libby is a quite limited. More copies of some and more titles would be great.	11/12/2024 2:25 PM
21	Just not familiar with how some technologies would work for me - e-books, the language learning app that I saw mentioned once and not again, something called Linda (I think) that I know nothing about. I don't understand the range of what's available, how it would help me, or how to make it happen.	11/10/2024 4:04 PM
22	maybe more weekend hours	11/8/2024 7:09 PM
23	Need more new books for more variety for under 6 that are picture books (not graphic novels)	11/7/2024 9:33 AM
24	Need hand rails along sidewalks for easier walking (those with disabilities or seniors)	11/3/2024 2:09 PM
25	Would love to have a larger children's section	11/2/2024 3:28 PM
26	Poor Wifi	11/1/2024 11:10 AM
27	As an 80-year-old senior convenient parking can be a difficulty. There is usually some kind of street parking along Cardena Drive, or past the roundabout, but it can be daunting in the pouring rain!	11/1/2024 10:56 AM
28	Can't find the books I want or access the audiobooks I want.	11/1/2024 8:22 AM
29	Pretty happy	11/1/2024 6:47 AM
30	As the Cove gets busier I use the library less.	11/1/2024 6:44 AM
31	Perhaps better awareness of Interlibrary lending	10/31/2024 3:57 PM
32	The location of the Library is perfect, close to the bus stop. I live on the other side of the island and try to visit the Library whenever I am in the Cove. If I lived next door I would visit every day :)	10/27/2024 4:22 PM
33	The staff is phenomenal! I have witnessed infinite patience and great knowledge of many subjects. Excellent team!	10/24/2024 4:55 PM
34	I know people who were very saddened by the suspension of the Library Volunteer Program as it was for them an important window into the community.	10/23/2024 6:49 PM
35	20 years ago while my daughter and I tried to attend a child reading club , your volunteer discriminated us and my child could not join them. Even a BICS teacher asked me and my husband why you two were a Japanese and a ☺ living on this island ?	10/17/2024 2:39 PM
36	I never hear about what new books have arrived for lending. Only events.	10/17/2024 1:01 PM
37	My homebound neighbour, aging, who has macular degeneration. More Leo access!	10/16/2024 6:31 AM
38	There does seem to be increasing use of library lot for non-library purposes during library hours, and this does sometimes make it more challenging to visit with small children! :-/	10/13/2024 4:26 PM

2024 Bowen Island Public Library Community Survey

39	Just to note that there have been times that I wanted to go to the library but with the parking full and nothing else close by, I leave and try again another time. This is usually during the busy time in Snug Cove in the summer.	10/12/2024 11:14 PM
40	MOBILITY ISSUES/NOT BEING TO GET ON THE BUS	10/12/2024 5:14 PM
41	I've been using professional academic library and resources but intend to shift to your library	10/12/2024 7:43 AM
42	poor accoustics and no microphone/speakers to amplify speakers	10/11/2024 9:14 PM

Q12 Overall how satisfied are you with the services and resources of the Bowen Island Public Library?

Answered: 247 Skipped: 46



	VERY SATISFIED	SOMEWHAT SATISFIED	NEITHER SATISFIED NOR DISSATISFIED	SOMEWHAT DISSATISFIED	VERY DISSATISFIED	TOTAL	WEIGHTED AVERAGE
(no label)	72.06% 178	19.84% 49	6.07% 15	0.81% 2	1.21% 3	247	1.39

Q13 Can you elaborate on why you are satisfied or dissatisfied, or how we can improve service?

Answered: 130 Skipped: 163

#	RESPONSES	DATE
1	The library staff are wonderful!	12/12/2024 9:38 PM
2	Library staff have always been very helpful and welcoming since I joined 2 years ago. I love the fact that I can request books from anywhere. And you have a great DVD collection. Love this little library!	12/3/2024 12:10 PM
3	Would love to see more children's programming especially for 0-5 years age range	11/29/2024 8:18 PM
4	Later operating hours	11/28/2024 1:25 PM
5	The staff are amazing, helpful and make me feel welcome.	11/26/2024 5:03 PM
6	Beautiful building, helpful staff, perfect location for me to walk to	11/26/2024 10:27 AM
7	You're great! Thanks for all that you do	11/26/2024 10:21 AM
8	I enjoy the staff. My children always find many books and listening kits, and the stamps are a welcome benefit. The puzzles have been a recent hit with the kids. There are many options for our family to stay busy during the colder, darker winter months. We absolutely love the summer reading program.	11/25/2024 1:29 PM
9	Would love to see the children's area include something like: 'Vox: books that talk' https://www.libraryideas.com/vox-books	11/25/2024 7:25 AM
10	The library is great u would just want more books especially for the kids between 6 and 13	11/25/2024 5:42 AM
11	You are doing a great job with a limited budget.	11/24/2024 8:00 PM
12	Pleasant and helpful atmosphere. Happy staff. Great collection of books. Access to washrooms. Art gallery. Quiet reading room. Inter- library loan. Audible library is great.	11/22/2024 8:20 AM
13	the online resources are outdated and very limited	11/21/2024 7:03 PM
14	Staff are wonderful	11/20/2024 5:35 PM
15	Bowen library is wonderful! Great atmosphere, amazing staff, love love love this place.	11/20/2024 10:31 AM
16	Library is great as is, I would come more if I had more time	11/20/2024 9:28 AM
17	Because I primarily use library for my kids, would be great to source some classic sets for kids - Harry Potter, Nancy Drew, etc.	11/19/2024 2:47 PM
18	I like the books but feel more stuff can be coordinated for kids especially under 5 or 6	11/19/2024 12:30 PM
19	I like that it is used and valued. Having grown up in larger towns where there is often little use of the public libraries.. I find it very encouraging	11/19/2024 11:58 AM
20	limited e-book options - i am pretty much solely a digital reader but find the library online options limited to standard top current reads, not very diverse in terms of genres	11/17/2024 10:15 PM
21	The staff are always very helpful, but I think if evening events are undertaken they must appeal and at least some of them must be fun to attract all comers.	11/17/2024 5:21 PM
22	The BIPL is my happy place. I always feel inspired and welcome when there. I can only visit the library a few times a month as it is usually closed when I finish work.	11/17/2024 1:08 PM
23	I wish the hours were better and the library spaces were quieter. [And let me stress, it is adults [music from the gallery] and seniors [talking very loudly + music from the gallery] who make the library a loud place. Kids are NOT a problem.]	11/17/2024 10:03 AM

2024 Bowen Island Public Library Community Survey

24	maybe more community led events/workshops, like peer-learning.	11/16/2024 8:49 PM
25	Staff are knowledgeable and helpful, space is always clean and tidy, usually quiet.	11/16/2024 4:27 PM
26	It's a privilege to have a great library in our community and to have access to the wider library service in BC	11/16/2024 2:00 PM
27	I like the helpful staff. I've never had a negative experience with staff.	11/16/2024 11:02 AM
28	Hours open limit access	11/16/2024 9:49 AM
29	I'm glad the library is available for our small community. This is an asset for us all.	11/16/2024 8:29 AM
30	for a small library you have an excellent selection of books including new and good access to interlibrary loans	11/16/2024 7:44 AM
31	Very well curated physical collection, especially new acquisitions for child and adult books which are top-notch (all the hot titles) and further equity and belonging goals. Love the monthly themed collections and staff picks. Me and my family find stellar reads almost every week! Welcoming, accessible space for our family. Removing late fees has been a real game changer, too.	11/16/2024 2:16 AM
32	Excellent community services.	11/15/2024 8:27 PM
33	Great people	11/15/2024 8:24 PM
34	Tech Tudor services invaluable; library is welcoming, responsive, current.	11/15/2024 7:43 PM
35	Welcoming staff and space	11/15/2024 7:13 PM
36	Lots of books on Libby. Interesting talks. Would enjoy more music programs in the annex.	11/15/2024 6:57 PM
37	I know the staff, I follow the e-news and social media, and am always impressed with the high level and diversity of programs and services. I grew up on Bowen and was a dedicated Library kid, and always appreciate the space the Bowen Library creates for our community! I look forward to bringing my newborn son there regularly as he grows, and rekindling my own relationship with reading and enjoying the library.	11/15/2024 6:09 PM
38	It is a welcoming space to work, find something interesting to read, or even get some printing done for community groups I am involved with.	11/15/2024 5:55 PM
39	you are just fine, doing the best you can, thank you.	11/15/2024 5:37 PM
40	I frequently use ILL from BC Libraries and love the size of the Library this gives me. I also use ebooks and audio books. Though they take awhile to become available, it is always worth the wait.	11/15/2024 5:03 PM
41	Good services for a small community, would like to see a variety of speakers/presentations during the day, maybe clubs too	11/15/2024 5:00 PM
42	I am mobility challenged so find it difficult to park nearby with my car tag	11/15/2024 4:58 PM
43	For a small town, it's an awesome resource. I enjoy the staff, the resources, and the talks etc put on.	11/15/2024 4:55 PM
44	Staff are lovely. Occasionally can't find enough books that appeal--I appreciate staff recommended books. Still very grateful for how you "pivoted" and provided "curbside" service during Covid.	11/15/2024 4:35 PM
45	Great staff, helpful inter loan with other Vancouver libraries.	11/15/2024 4:33 PM
46	I do enjoy the monthly films and the current series of talks about food resilience. I appreciate all kinds of extension of library services beyond lending of books, encompassing all kinds of learning and knowledge.	11/15/2024 4:26 PM
47	So happy with service. Wonderful that if Bowen doesn't have a book I want the library will take the time to find it from another library Thank you	11/15/2024 4:25 PM
48	My satisfaction is based on lovely staff, a great collection of books with new releases quickly added and inter library loan program... the world of books at one's fingertips.	11/15/2024 3:57 PM
49	Pleasant and helpful staff	11/14/2024 12:32 PM

2024 Bowen Island Public Library Community Survey

50	Great, convenient. Excellent children's collection. Friendly staff. Easy to use service.	11/12/2024 5:14 PM
51	Happy with the current library, thank you for making an effort to bring in new books often for the kids and always thankful to the amazing staff for helping locate books from other libraries if needed.	11/12/2024 3:38 PM
52	More books please	11/12/2024 3:00 PM
53	I love visiting the library with my kids, library staff super helpful, very calm environment, love the workspaces available. Continuing to enhance its use as a community gathering space would be great!	11/12/2024 2:25 PM
54	I've enjoyed using your medical equipment	11/12/2024 11:37 AM
55	Staff have always been so willing to help, but I don't even know what I need help with. Maybe a meet-up to demonstrate what technologies are available and what they can do? Maybe a special one for seniors?	11/10/2024 4:04 PM
56	I primarily use the digital collection and am very happy with all the books I can access through it.	11/9/2024 4:01 PM
57	lovely heritage building filled with knowegable helpful staff , the med shed is a god send as is computer access...well done and thanks for being here	11/9/2024 2:03 PM
58	All of the staff are very kind and helpful. They regularly greet my children by name and help empower them!	11/9/2024 10:53 AM
59	I have lived & worked as a filmmaker & storyteller in over 80 countries working in 4 languages & the Bowen Island Library is one of the most inspiring community environments I have ever experienced. I also drive a full on EV & so value & appreciate I can charge whilst reading, studying & working at the library. I have 'hacked' the housing crisis by living on my boat at tge gorgeous USSC & when I first walked into the library & was advised I was welcome to work, study & read to my heart's content at the Library, my life was changed!	11/9/2024 6:08 AM
60	It is a really wonderful library! Thank you to the helpful, knowledgeable staff, you have great programs and have made a warm space :)	11/9/2024 12:32 AM
61	Helpful to have the open space to meet and help students and also to study as an adult student who is taking online classes	11/7/2024 7:22 PM
62	Staff is wonderful and helpful Feels safe	11/7/2024 9:33 AM
63	I simply love libraries	11/6/2024 10:32 AM
64	Staff are super in providing a service to B.I. Collection is excellent for space available. Expansion of collection in some areas of collection is needed. Up to date NF re: taxes , budgeting, health care.	11/5/2024 2:07 PM
65	Have interesting books to read.	11/3/2024 4:10 PM
66	Love the staff and volunteers who are friendly, inviting, accommodating and ready to help with tech issues!	11/3/2024 2:09 PM
67	Staff are terrific and very helpful	11/3/2024 12:21 PM
68	We like the hours, the variety of books and availability from other libraries, we like the Med Shed, and chess board availability.	11/3/2024 7:25 AM
69	Great programs, help, gathering spaces, offerings.	11/3/2024 7:16 AM
70	We'd love more hours at the library - Specifically opening earlier. Our family is up early and sometimes wish we could come sooner. Some more programs through the year for kids, similar to the summer reading program.	11/2/2024 3:28 PM
71	Friendly and knowledgeable staff, opportunities for casual encounters with other islanders, new books	11/1/2024 9:25 PM
72	Friendly staff. Appreciate new book shelves.	11/1/2024 8:12 PM
73	We love our librarians and all the kids program they put on for different cultural celebrations and book recommendations	11/1/2024 6:40 PM

2024 Bowen Island Public Library Community Survey

74	I find the collection of physical books to be limited (space is a problem I expect). I use a card from the Lower Mainland to access a broader digital collection, so I rarely need to come to the island location.	11/1/2024 2:59 PM
75	More books for pre-teens. I know space is limited, which is a major problem. Also, many books that I would like to read are only available electronically, and I use only print books.	11/1/2024 2:55 PM
76	For a small community, our library does very well and punches above its weight.	11/1/2024 2:09 PM
77	Always has new books or will order books you cannot find through their online site. Wonderful staff.	11/1/2024 1:26 PM
78	Not liking how some library users talk loudly. It should be a quiet space.	11/1/2024 11:59 AM
79	Building is always very cold. Wifi is patchy at best	11/1/2024 11:10 AM
80	Considering your size, you are doing very well	11/1/2024 10:57 AM
81	The library does a great job of welcoming the community and providing a free, safe, and inclusive place to learn and connect.	11/1/2024 9:43 AM
82	The staff is amazing and I appreciate how much effort they have put in to supporting youth on the island to date. Thank you!	11/1/2024 8:22 AM
83	Leo help is great. Sometimes books i want are there. I wish my liby experience was better	11/1/2024 6:47 AM
84	I don't think it's within your control.	11/1/2024 6:44 AM
85	I really think Bowen Library is excellent	10/31/2024 3:57 PM
86	Amazing selection of kids books. We get a pile each week and still have not gone through them all! And you keep adding so many new amazing books. Thank you!	10/31/2024 2:42 PM
87	Friendly, helpful staff, good selection of materials, great space walkable from home	10/31/2024 11:08 AM
88	I have always found our Bowen I. Library to be welcoming and both well stocked with books and ready access to advantage outside libraries.	10/31/2024 9:59 AM
89	I love books, and I am grateful to have access to a Library on our island. The staff have always been very friendly and welcoming. The volunteers are wonderful too.	10/27/2024 4:22 PM
90	I'm very satisfied and love the Bowen library, I'd just love more kids programming on weekends and would love to see it open on Mondays!	10/25/2024 7:22 PM
91	I'm generally pretty satisfied. I find the physical book collection a little bit limited, but I often check out ebooks. I love the Med shed as a community service and have used it a couple of times.	10/25/2024 7:21 PM
92	I like the hours, the staff are great, the choice of books is good- I just want lots of interesting fiction to read. I wish the new books were out for longer than 6 months, and less weeding, so we could read earlier works of a good author...	10/25/2024 6:28 PM
93	Very pleasant and helpful staff, ongoing improvements to services and programs - the library is a very welcoming place. Keep doing what you're doing!	10/25/2024 2:36 PM
94	Please see answer number 11. I have also witnessed a number of elderly who come in- some who are more isolated. The library truly is a community center!	10/24/2024 4:55 PM
95	Pleasant helpful staff ready to find me books or DVD from off island if they are not available here. Possibly a book club for readers of serious modern literature.	10/24/2024 1:03 PM
96	The staff are helpful and friendly. I love the new pod, but think that 1 hour stints are too short. An increase in the digital library would be great. The medical hub is a great resource. All in all I'm very happy with our library and its services.	10/24/2024 11:01 AM
97	Med shed was a most useful resource when our family had a medical crisis & had to retrofit our home. Trying out different pieces of equipment before purchasing was very helpful.	10/23/2024 9:13 PM
98	I see the Library (and associated Gallery space) as one of the most important centres of community on Bowen	10/23/2024 3:37 PM
99	The staff are so very helpful	10/23/2024 3:34 PM

2024 Bowen Island Public Library Community Survey

100	My favourite moment of appreciation - when the power was out on Bowen and I was to work remotely from the seats outside the library - accessing both power (external outlet) and wifi - for hours! Thank you	10/23/2024 2:47 PM
101	Fabulous staff	10/23/2024 1:57 PM
102	Staff are very helpful if there is a problem, small or large.	10/22/2024 8:05 PM
103	I like the atmosphere of the library - and staff are very friendly and helpful. I am not very satisfied due to the limited book collection but totally understand the space constraints!	10/20/2024 8:01 PM
104	The staff are so approachable and kind!	10/18/2024 6:10 PM
105	I have had so many good experiences at this library and have been helped through umpteen computer difficulties. Enjoyed films, meetings (sometimes educational) or just sitting and reading in a comfortable warm space	10/18/2024 12:15 PM
106	More books in Libby please!	10/17/2024 9:30 PM
107	Great kids section. Nice staff	10/17/2024 5:18 PM
108	Numbers of books	10/17/2024 2:39 PM
109	Service from staff is fantastic. Wish you were open on Mondays.	10/17/2024 10:49 AM
110	We loved the baby program but the time of it (due to naps) make it hard to join for myself and many others. Earlier would be great	10/17/2024 10:48 AM
111	More hours. The Library is very limited in size and becomes difficult to move around in. A big meeting place can disturb and interrupt the use of the Library.	10/16/2024 1:57 PM
112	Friendly helpful polite staff!	10/16/2024 9:55 AM
113	Later hours on weekdays would be good	10/15/2024 9:21 PM
114	The library has an excellent collection of children's books (our main interest at the moment), great working space, and facilitates community integration in so many ways!	10/13/2024 4:26 PM
115	Staff is always extremely helpful.	10/13/2024 11:21 AM
116	The physical book collection doesn't always have what I'm looking for, but I recognize the limits based on the size of the library. I do like how new releases are often quickly available. I generally do not use e-books.	10/12/2024 11:14 PM
117	I hate that I can't get interlibrary loans on new books:(10/12/2024 6:49 PM
118	THE LIBRARY IS AMAZING AND THE STAFF ARE WONDERFUL	10/12/2024 5:14 PM
119	It would be nice to have a clipboard or something where we can easily write down books we hope to see in the library. More books for readers who are in between graphic novels/easy reads and full on chapter books.	10/12/2024 2:59 PM
120	Not at the moment	10/12/2024 10:45 AM
121	wonderful staff!	10/12/2024 8:54 AM
122	You have an impressive collection of physical books, which are maintained and displayed well.	10/12/2024 8:37 AM
123	I know your services are there for me and for the community. I always read your newsletter even though I rarely use your library except for meetings. You're doing a great job, innovative!	10/12/2024 7:43 AM
124	Great staff!	10/12/2024 1:26 AM
125	great location & staff, good collection, help with interlibrary loans, med shed.	10/11/2024 9:14 PM
126	Excellent customer service	10/11/2024 8:55 PM
127	The newspapers are appreciated. The staff are all excellent.	10/11/2024 7:05 PM
128	The library (and the school) are the heart of the community. Happenings and offerings need to meet the needs of many. It's a big ask but current staff are beyond qualified and capable to make it happen.	10/11/2024 6:59 PM

2024 Bowen Island Public Library Community Survey

129	Great people! Seed library! Great books!	10/11/2024 5:28 PM
130	ALL GOOD	10/11/2024 4:28 PM

Q14 Do you have any other comments for us? The more specific you can be about changes or suggestions for our collections, programs, services or the physical building, the more it will help us understand how we can improve.

Answered: 78 Skipped: 215

#	RESPONSES	DATE
1	Thanks for running such a great local library!	12/12/2024 9:38 PM
2	Personally, I love the library as it is. I was thrilled to find you when I moved here and think it is a Bowen Island gem.	12/3/2024 12:10 PM
3	Love the library and I appreciate the opportunity to provide feedback!	11/29/2024 8:18 PM
4	There is possibility of a new local delivery service being arranged with the purchase of the Village Baker that could potentially deliver books / things direct library to home. Bo@Jerbo.co	11/28/2024 1:25 PM
5	It would be great to have access to more Audio Books, as I have challenges with my vision. Thank you!	11/26/2024 5:03 PM
6	Thank you for being awesome!	11/25/2024 1:29 PM
7	I would love to see more events where all ages can do things together. Adults and children working together, or side by side.	11/25/2024 6:54 AM
8	Thank you so much!!!	11/25/2024 5:42 AM
9	Keep up the great work. Our kids love the weekly trip and we feel lucky to have this community service and access to dedicated staff.	11/24/2024 8:00 PM
10	As a sometimes isolated, rural community, can we get community online access to publications such as jstor and Sage publications and PubMed?	11/21/2024 7:03 PM
11	I read a lot of E-books on Libby and my Kobo. Can BIPL users access the full collection of E-books available at Vancouver Public Library? I am unsure about this as a BIPL member	11/20/2024 5:35 PM
12	I am very happy with Bowen Isl public Library!	11/19/2024 11:58 AM
13	I think more advertised adult events in the evenings.	11/17/2024 5:21 PM
14	I know it is challenging to engage with youth and find things that will draw them into the library but keep trying!	11/17/2024 1:08 PM
15	I like the library. I would use it more if it were a quieter place, with better hours, and had better parking. It would be nice to be able to park for more than 2 hrs when you are at the library.	11/17/2024 10:03 AM
16	Access to quality information (online or offline) is a huge issue for our society. The work done by organizations like archive.org, wikipedia.org, and sci-hub.st is super important. Libraries should push as hard as they can to help information be free and to insure that our community knows how to access this information.	11/16/2024 11:02 AM
17	Your staff are always very helpful	11/16/2024 9:49 AM
18	No	11/16/2024 8:29 AM
19	See comments above and elsewhere in the survey. Keep building on BIPL's core strengths and your mandate, aim for a focused approach to services so you can move the dial on the issues that matter most to the community (avoid "peanut buttering" - diluting impact by working across too many service streams, not at depth). We love BIPL and are so grateful to have such a forward looking space to engage with new ideas and nurture a love of learning!	11/16/2024 2:16 AM
20	You're all amazing and I'm excited to see what initiatives you take on next! Thank you for	11/15/2024 6:09 PM

2024 Bowen Island Public Library Community Survey

	everything you do :)	
21	For a small community you do a tremendous job.	11/15/2024 5:55 PM
22	I think that we have one of the best small community Libraries ever. I hope there is always support for the resources that made available through BC Libraries and would encourage any lobbying to continue or increase these services.	11/15/2024 5:03 PM
23	I would be willing to occasionally deliver books to folks who are unable to visit the library in person...	11/15/2024 3:57 PM
24	I think the library is a great place. Thank you!	11/13/2024 8:38 AM
25	Thanks for this wonderful service!	11/12/2024 3:00 PM
26	thank you for all you do!	11/12/2024 2:25 PM
27	Keep being wonderful. Thank you for having so many large print books	11/12/2024 11:37 AM
28	Great	11/12/2024 11:27 AM
29	In the kids section maybe it would be good to separate the novels and graphic novels	11/11/2024 7:40 PM
30	Thanks!	11/10/2024 4:04 PM
31	It would be nice to see more indie authors from Canada and BC included in the collection	11/9/2024 4:01 PM
32	The Bowen Island Library Staff is incredibly amazing, supportive, kind, empathetic, intelligent, humorous, smiling, inventive, creative & are wondrous humans! I ADORE the staff picks for various genres if books!! Absolutely Makes my day! Daily!	11/9/2024 6:08 AM
33	Keep up the great work! I wouldn't make any changes.	11/9/2024 12:32 AM
34	More NF books e.g. "— for dummies" and other books to help us navigate changes in everyday life e.g. keeping up with the digital age	11/5/2024 2:07 PM
35	Would like Christmas movies	11/3/2024 4:10 PM
36	Love you!	11/3/2024 2:09 PM
37	Thank you!	11/3/2024 7:25 AM
38	Need new puzzles, borrow board games	11/2/2024 8:48 PM
39	Keep up the good work!	11/1/2024 9:25 PM
40	Library staff is great and very helpful. On the website, I would like to be able to add the names of books that I would like to see on the library shelves.	11/1/2024 2:55 PM
41	Winters on Bowen are hard, especially the evenings. More opportunities for people to come together on dark winter evenings would be helpful.	11/1/2024 2:09 PM
42	We would be interested in dropping off books to people who can't get out a d about easily	11/1/2024 1:26 PM
43	Including photo printing and even passport photos would be very helpful.	11/1/2024 11:59 AM
44	Staff are excellent!!!	11/1/2024 11:10 AM
45	No	11/1/2024 10:57 AM
46	Thank you for everything that you do.	11/1/2024 8:22 AM
47	Stay neutral Stay quiet Stay away from the pressure to support "issues"	10/31/2024 3:57 PM
48	Well done you guys! Thank you for your service :)	10/31/2024 2:42 PM
49	You are one of Bowen Island's cornerstones—please keep doing such a good service for our community!	10/31/2024 9:59 AM
50	Great place to go and read books👍	10/29/2024 12:47 PM
51	I use the book cupboard in our neighbourhood a lot, checking it whenever I check the mail. It's great that new books appear regularly, if the Library contributes to this, thank you! If it is my	10/27/2024 4:22 PM

2024 Bowen Island Public Library Community Survey

neighbours that I am exchanging books with, perhaps the Library could consider somehow expanding on the idea of the cupboards for the areas away from the Cove.

52	I think the library is generally doing a great job with available (somewhat limited) resources and infrastructure	10/25/2024 7:21 PM
53	More space for actual books would be grand, so they don't disappear from the shelves so quickly and we get a deeper appreciation of any author's work.	10/25/2024 6:28 PM
54	More ebooks, please. Browsing the shelves is a pleasurable activity, but taking home an ebook takes the weight off!	10/25/2024 2:36 PM
55	No - a very thorough and informative survey.	10/24/2024 4:55 PM
56	Thank you to your most pleasant, friendly & knowledgeable staff!!	10/23/2024 9:13 PM
57	Thank you to all workers at the library. Keep up the good work! :-)	10/23/2024 6:49 PM
58	Joining Kanopy would open up access to an incredible amount of interesting media for everyone.	10/23/2024 3:49 PM
59	I love and appreciate the Bowen island library..!	10/23/2024 2:47 PM
60	I'm worried about the physical structure; although of historical significance, is it being maintained properly to avoid major deterioration? Maybe time to build a glass case around it!	10/22/2024 8:05 PM
61	I like physical books - but more and more are being offered only as e-books.	10/20/2024 8:01 PM
62	I would love if you had a "library wrapped" feature like "Spotify wrapped" where it showed my stats from the year	10/20/2024 10:10 AM
63	Larger buildings and more books . Thanks	10/17/2024 2:39 PM
64	Doing an amazing job with so few staff. Would love to be able to use the library on all weekdays.	10/17/2024 10:49 AM
65	We appreciate the dedicated staff!!	10/16/2024 1:57 PM
66	I love the idea of borrowing magazines	10/15/2024 9:21 PM
67	It's a little hard to comment on some of the above, as I don't yet know how the new Community Center will be used - ie. rental of rooms , meeting spaces. Might be good to re-do survey after it has been open for a year or two.	10/15/2024 11:22 AM
68	Thank you for all that happens and the library. It's a great resource for the island.	10/12/2024 11:14 PM
69	Fantastic staff. I am so impressed with how kind and patient and wonderful they are with everyone that comes in. I love going to the library	10/12/2024 6:49 PM
70	a small thing ... i wish my history could be arranged by author rather than chronologically	10/12/2024 8:54 AM
71	I was a guest at the recent SKY celebration and appreciated you lending the space. More focus on services for seniors. Opportunity to extend from the hub of The Cottage	10/12/2024 7:43 AM
72	help find space for Friends book collection for sale	10/11/2024 9:14 PM
73	More puzzles for all ages	10/11/2024 8:55 PM
74	an increase in staff time to help seniors with computer knowledge and trouble shooting	10/11/2024 8:48 PM
75	Keep doing what you're doing.	10/11/2024 7:05 PM
76	You guys are awesome. Thank you for all that you do. Bowen is better because of you.	10/11/2024 6:59 PM
77	Love my library, The Librarian, assisted librarian and wonderful , very Helpful staff. ❤️hope they get some recognition for there time and shown appreciation 💜💛	10/11/2024 6:17 PM
78	I might suggest that you present a one or two evening lecture on emerging personal technologies for seniors who may not understand/know about all the various apps and zooms and chat stuff etc etc. to demystify this increasingly complex world to people born 60+ years ago	10/11/2024 4:28 PM