



BOWEN ISLAND PUBLIC LIBRARY ANNUAL REPORT 2013



BOWEN ISLAND PUBLIC LIBRARY
books & beyond...

“Connecting Islanders to each other and to the world”

MESSAGE FROM THE BOARD CHAIR

In 2009 the Library Board developed a five-year strategic plan which has largely been achieved. The outstanding goals relate to areas that simply cannot be achieved in our building as it exists. The library board and the community value the history and heritage characteristics of our iconic library building and recognize its significance as a public asset for the island. As a public library all members of the community can use and enjoy this unique space -and the community does use the space, to such an extent that the library is often crowded and unable to respond to community expectations and demands.

To guide us over the next three years the Board held a visioning session on April 6, 2013 and a strategic planning session on June 29, 2013. Both sessions informed our 2014-2016 strategic plan. In response to the rapid changes in technology, our changing community demographic and a changing role for libraries, the visioning session was held to review our mission and reflect on the values and principles that guide our work. Emerging from that was a revised vision and mission statement and a comprehensive and updated set of guiding principles that will shape our planning, goals and actions.

Our 2014 – 2016 strategic plan - *“Strengthening our Foundation, Cultivating our Strengths, Building Community for the Future”* - establishes four primary goals to guide our work over the next three years:

1. Increase space and collaborations
2. Focus on technology and reading readiness
3. Focus on communication, accountability and transparency
4. Develop a Centre for Sharing.

The most challenging goal for the Board is addressing the immediate need of the library for additional space. It was decided by the Board that building an annex would best meet the short and mid-term (5 – 15 year) needs of the library. The annex is a realistic, cost-effective solution and can be accomplished in a timely manner. Additional space will allow the library to enhance the services it provides, better meet the needs of youth and the business community, encourage and support collaborations and provide space for a Centre for Sharing. The annex will be named the Annie Laurie Wood Annex, in honour of an early pioneer and the namesake of the first library on Bowen Island.

The Board recognizes, however, that the library is more than a building. It is the staff, volunteers and Friends of the Bowen Island Library who work together to provide exceptional library services to the residents and visitors on Bowen Island who make the difference. The Board thanks them and their dedication to the library.

And finally the Board thanks the Chief Librarian, Tina Nielsen, for the leadership, hard work, energy, creativity and skill that she brings to her work each day. As a result of her leadership, Bowen Island Public Library is a small library with a small staff and a small contingent of volunteers that provides a big service with a big heart.

ANDREA LITTLE, BOARD CHAIR

Our Vision

Connecting islanders to each other and to the world.

Our Mission – How to get there

Bowen Island Public Library nurtures discovery and learning for all ages, through the sharing of ideas, knowledge, skills and resources.

Guiding Principles

A Place for Everyone

We provide a safe, welcoming, and accessible gathering space that responds to the community's needs.

Respect

We respect the privacy, confidentiality, and diversity of all people and welcome everyone in an atmosphere that is non-judgmental and courteous.

Reading, Literacy and Lifelong Learning

We support lifelong learning and the achievement of literacy in all its forms, and we encourage reading as a pleasurable and worthwhile experience.

Knowledge and Culture

We encourage and facilitate an active cultural and intellectual life in the community, where ideas are shared to create and sustain an informed and knowledgeable society.

Intellectual Freedom

We support the Canadian Library Association's position statement on intellectual freedom, and we support equitable access to expressions of knowledge and creativity.

Service

We provide free and equitable access to library materials, programs, and services with professionalism and excellent customer service.

Collaborations

We are a place for sharing and will work collaboratively with local residents and groups as well as the wider community.

Responsive and Accountable

We are responsive to community expectations and make decisions that are fiscally prudent and transparent.

Meeting the Future

We respond to new technologies, to the expanding knowledge base, and to changes within our community.

Preserving the Past

We preserve our library history and stories, and value those things the community cherishes about the library.

MESSAGE FROM THE CHIEF LIBRARIAN

I am excited by the new vision and direction set in 2013. Our vision to connect islanders, and our goal to be a centre for sharing examines the basics of what public libraries have been doing for decades with a new lens that looks deeper and wider at the definition of sharing. We are adding technologies and models of sharing that expand library service to better meet the needs of our community. From e-readers to medical equipment the definition of "library lending" is changing and we are opening the door to new ideas from the community of what to lend and how to share.

In order to meet our needs for programs and services the Library Board developed a plan for an annex addition to the library. To support that plan a team of Board members and staff put together a fundraising calendar featuring thirteen "famous" Bowen Islanders reading. The Bowen Reads 2014 Calendar went on sale in November 2013 and has raised more than \$2500 for the annex along with role modelling the importance of literacy for all. The calendar has been so much fun that our team is taking it on again for 2015.

Our Tech Tutor service was reinstated in 2013 with grants and donations from Bowen Literacy Task Group and the Friends of the Library. Leo Pedersen was hired in June 2013 and has assisted more than 300 community members in his first six months. He also organized five technology workshops on topics ranging from Internet safety to organizing your files. The Tech Tutor program is entirely funded by grants and donations, but we hope to find stable funding in order continue the program into the future.

In support of our aim to improve our technological "face", we participated in a Youth Internship program (CAPYI) funded by the Federal Government. Alison Osborne worked with us from October 2013 to March 2014 developing a new website (to be launched June 2014), a library Facebook page and more efficient methods of creating electronic newsletters for our patrons. Many thanks to Alison for her expertise and focus over six months.

Other programs in 2013 included the Literary Saloon (a free drop in book club) and an author series both co-sponsored with the Bowen Island Arts Council, as well as our traditional storytimes, summer reading club and preschool visits.

Our volunteers, who really are the backbone and lifeblood of the library, grew this year with the addition of ten new members. These new recruits included four teen volunteers who have brought with them a wonderful energy and outlook that has refreshed all of us. I look forward to working with more youth in the years to come. Many thanks to all of our volunteers - Friends of the Library, Board Members, and the twenty-five volunteers who work in the library itself. We could not provide the hours of operation or the level of service that we do without these incredible and generous community members.

Bowen Library also has an amazing group of staff members and I would like to thank Sue Geist, Christine Miller, Janet Esseiva, Leo Pedersen and Devon McLeod for their unwavering commitment to excellent public library service and for making the library such a wonderful place to work.

TINA NIELSEN, CHIEF LIBRARIAN

STATISTICS

		2013	2012	% change
CIRCULATION	Circulation physical materials	39,460	41,382	- 5 %
	Circulation electronic materials	3,904	1,619	+ 141 %
	TOTAL CIRCULATION	43,364	43,001	+ 1 %
COLLECTIONS (VOLUMES)	InterLINK Returns	2,957	3,782	- 22 %
	Hold Requests Requested	847	942	- 10 %
	Physical collections	16,441	16,423	+ 1 %
	Electronic collections*	58,225	64,781	- 10 %
	TOTAL COLLECTIONS	74,666	81,204	- 8 %
QUESTIONS ANSWERED	Physical Items Added	1,749	1,599	+ 9 %
	Physical Items Withdrawn	2079	1769	+ 18 %
	TOTAL QUESTIONS	4600	3363	+ 37 %
INTERLIBRARY LOANS	Lent to other libraries	371	391	- 5 %
	Borrowed from other libraries	281	326	- 14 %
PROGRAMMES	Number of programmes	99	92	+ 8 %
	Total attendance at programmes	1,629	2102	- 23 %
PATRON REGISTRATION	TOTAL REGISTERED PATRONS	4,745	4,497	+ 6 %
	Total active patrons	2,400	2,305	+ 4 %
	New patrons added	288	308	- 6 %
LIBRARY VISITS	In person visits	34,821	34,216	+ 2 %
	Virtual visits through website	19,410	20,018	- 3 %
	Public internet use	2,709	3,432	- 21 %
	Wifi connections	8,386	5,569	+ 51 %
	In-library materials used (newspapers, magazines, books, etc.)	6,622	8,840	- 25 %

*Shared collection across BC Libraries

18 cents per day
(The municipal cost of
library service to Bowen
Islanders)

**An average of 118
people visit Bowen
Library every day**

**56% of Bowen
residents are
active library
cardholders**

FINANCES

REVENUE		\$	EXPENDITURES		\$
Bowen Island Municipality	193,328		Collections – physical	26,258	
Provincial grants	24,660		Collections - electronic	2,671	
Other grants	2,875		Transfer to reserves	2,488	
Library revenues (fees & fines)	6,782		Operating	26,030	
Donations & miscellaneous	6,963		Building	13,685	
Transfer from reserves	0		Salaries and benefits	161,059	
TOTAL	234,608		Capital & projects	2,417	
			TOTAL	234,608	

BOARD AND STAFF MEMBERS

Board of Trustees 2012

Andrea Little	Chair	Len Gilday	Trustee
Maureen Nicholson	Vice Chair	Sarah Graham	Trustee
Ted Benson	Treasurer	Richard Labonte	Trustee
Tim Rhodes	Council Rep	Melanie McLeod	Trustee
		Donaleen Saul	Trustee
Ieva Cornford	Trustee	Sheilagh Sparks	Trustee

Staff

Tina Nielsen (*Chief Librarian*), Susan Geist and Christine Miller (*Supervisors*), Janet Esseiva, Devon McLeod and Leo Pedersen (*Library Assistants*)

VOLUNTEERS

Library volunteers

Anne Ayre	Jane Kellett	Donna Scorer
Frances Biddiscombe	Roberta Kennard	Susan Sheehan
Jasmine Brossard	Marlene Mather	Sophie Taylor
Betty Dhont	Robin Matheson	Baiba Thomson
Allie Drake	Linnea McCaskill	Aubin van Berckel
Zoe Esseiva	David McCullum	Lyn Van Lidth de Jeude
Sally Fitz-Gibbon	Roger McGillvray	Leslee Wake
Sharon Haggerty	Marysia McGilvray	Irene Wanless
Maggie Hocking	Angus McTavish	

Friends of the Library

Anna-Marie Atherton	Alvie Morrison	Elizabeth Storry
Lois Meyers-Carter	John Morrison	Sheila Webster
Pam Miller	Greta Smith	<i>(Plus dozens of BookFest helpers)</i>



Volunteer party April 2013 – Celebrating our in-library volunteers, Friends of the Library and Library Board.

THANKS

Thank you to Bowen Island Municipality for continued financial and staff support; thank you to the Libraries and Literacy Branch of the Ministry of Education for financial, program, and service support; and many thanks to our generous donors and supporters, who contribute to the success of the Bowen Island Public Library.

A special thank you to the forty-one generous Bowen Islanders who embraced our fundraising project and kindly posed for the Bowen Reads 2014 calendar. Your time and your exemplary enthusiasm were much appreciated.

Funders

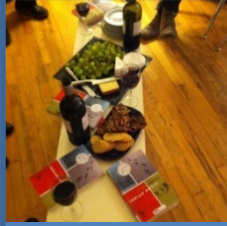



Bowen Island Municipality
Libraries and Literacy Branch, Ministry of
Education
Friends of the Bowen Island Library
Industry Canada, Community Access Program
Bowen Island Literacy Task Group

Gifts and Donations

David & Emily McCullum (Digitally Hip Corp.)
Courthouse Libraries
Royal Bank Financial Group
Bowen Island Community School
Bowen In Transition
Bruce Russell
Anne-Marie Koiner
Sally Lehman
Jonathan and Gillian Bennett
A. Donalda Macpherson

HIGHLIGHTS OF THE YEAR

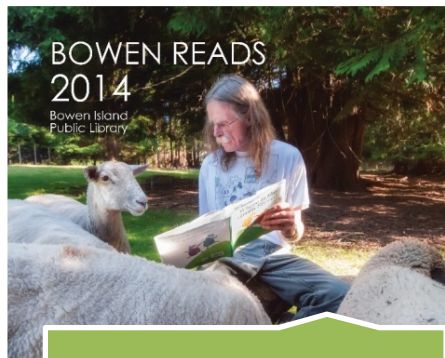
PARTNERSHIP WITH BOWEN ISLAND ARTS COUNCIL LITERARY COMMITTEE

			
Indian Horse by Richard Wagamese - our first Literary Saloon	The Saloon - 'cuz Salon is a bit too high brow	Glynis Whiting reading from "A Nose for Death"	George Szantos - part of the joint author series

BOWEN READS 2014 – FUNDRAISER AND LITERACY AWARENESS CALENDAR



Bowen Reads Launch Party.
Mr. April and Chief Librarian



Our 2014 Bowen Reads Calendar



Celebrating our Bowen Reads models.

PRELIMINARY PLANS FOR THE ANNIE LAURIE WOOD ANNEX

